

Quality Policy

BATZ states the **purpose** of **building a better world together by providing global, innovative and sustainable mobility solutions**. To this effect, BATZ commits itself to provide the means and resources required, as well as to motivate and involve its stakeholders in all the activities established for the achievement of its purpose.

This way, BATZ enhances its **vision** and focuses on being a **sustainable industrial project** made up of **people** who are **proud to be BATZ**, a group that is **recognizable and acknowledged as a reliable partner and an active, transparent and involved player in society**; as well as an **agile, connected and collaborative organization** that provides **efficient, innovative and environmentally friendly solutions**.

With the aim of achieving its strategic purpose, BATZ establishes the following quality **objectives**:

- Promote and encourage the **satisfaction** and **involvement** of **people in the organization**.
- Meet all the customer **requirements** as well as all the applicable **legislation and regulation**.
- Strengthen the **confidence** and **satisfaction** of our **customers and stakeholders**.
- Enhance the **global standardization** of the processes so as to reduce the variation thereof and improve the **efficiency** and **profitability**.
- Promote the **continuous improvement**, ensuring the efficacy of the Quality Management System.

This policy is internally communicated and it is available for the organization's stakeholders.

Carlos Orueta | Managing Director BATZ

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